

Appendix A

Community Services Committee – 16 June 2022

Agenda Item 5 – Question submitted under Standing Order 30

1. Question from Councillor O'Driscoll

Residents have been concerned about the vandalism of bus shelters in Westway in recent months, with the bus shelter on Coulsdon Road by Tesco being covered in graffiti in April, and the bus shelter on Westway Common being vandalised by youths in May. What steps are this Council taking to work with TfL to ensure that the vandalism of these bus shelters is stopped?

Response from the Executive Head of Communities

The bus shelter outside Tesco on Coulsdon Road is owned and maintained by Clear Channel. We haven't had any recent incidents being reported on this bus shelter nor have the streets team reported any graffiti on the bus shelter. This was checked at 07:45 on 14 June 2022 and no graffiti present.

If low level graffiti, or any racist or obscene graffiti, is reported to us we would attend and remove it. If it was major, then we would report it to Clear Channel to action.

The bus shelter at Westway is also owned and maintained by Clear Channel. We haven't had any recent incidents of vandalism being reported on this bus shelter or the streets team reported any graffiti on this bus shelter This was checked at 08:00 on 14 June 2022 and no vandalism was present.

What has been reported is an issue with the bin sited at this bus stop at the Westway. Somebody had kicked the rubbish bin over and the rubbish had overspilled onto the green. This was Reported on 27 May 2022. The bin was put back in place and the rubbish collected within 30 minutes of it being reported.

We have a very quick response time. We discuss all issues with Surrey County Council. Please report any incidences so we can keep track of this.